



Ph: 0447 513 123

email: roadhouse@djardindjin.org.au



## **DJARINDJIN ROADHOUSE ACCOMMODATION TERMS & CONDITIONS**

**\*Terms and Conditions apply.**

### **Booking**

- Reservations are subject to availability and actual pricing at the time of booking
- All quotes are valid for 24hrs only. Any verbal quote given is an estimate only of price, which will be subject to written advice on confirmation of reservation.
- All accommodation bookings must be guaranteed at the time of reservation by provision of Valid Credit Card details or approved Purchase Order.
- By providing valid credit card or PO details, you warrant that you have the authority to use the credit card/PO and you authorise The Djarindjin Roadhouse to charge the cost of your booking to the credit card or invoiced as per PO in the case of cancellation or no show penalties as detailed below.
- Payment in full at time of booking
- All reservations will be confirmed by email

### **Refunds**

- Peak Period or Tourist Season Period Bookings - No refunds are given on bookings cancelled within 14 days of arrival.
- Off-Peak and Shoulder Period Bookings – No refunds are given on bookings cancelled within 48 hours of arrival.
- There will be NO refunds if your stay is cut short for any reason
- Refunds falling outside these times will be provided less any booking fees (approx. 10%) incurred by the Roadhouse for the transaction

### **Check in and check out**

- Standard check- in time is 2.00pm. The name of the booking (or nominee) must be the person checking in.
- Standard check- out time by 10.00am.
- For guaranteed arrival prior to 2pm, a room must be reserved from the previous night and therefore includes an additional nightly charge. (Unless prearranged/negotiated through contracted services). Late check-out up to 11.00 am is at the discretion of the Roadhouse Manager and must be requested the night before check out.
- Late check out after 11.00am will incur the full rate of one (1) nights' accommodation.



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- Please notify in the event of late arrival. Arrivals will only be accepted when the Roadhouse is open for trade, unless prearranged prior. Gates close at 6pm

## Other

- Breakfast, Lunch and Dinner can be provided at an extra charge, prices to be determined by the Roadhouse Manager at the time of Booking. Please advise the Roadhouse Manager on duty by 5.30pm on the evening prior
- Additional persons (including infants) will incur an additional charge.

## General terms and conditions

- On arrival, guests will be required to provide a valid credit card or a cash deposit and photo identification to cover any incidental charges
- Damage, breakages, theft, and losses are the tenants' responsibility during their stay
- Additional cleaning fees may apply as required
- The Djarindjin Roadhouse allows alcohol to be consumed however we expect all guests to use common sense and respect other guests.
- The consumption of drugs or alcohol in the rooms is strictly prohibited and may result in termination of your booking, when consuming alcohol outside please do so at your unit and respect others.
- Parties are strictly forbidden (unless approved by the Djarindjin CEO), however a few quiet drinks are permitted with others at the Unit side of the complex. If guests do not comply with these conditions dismissal of guest without a refund could occur and no refund provided.
- Consuming alcohol under the Roadhouse Breezeway is strictly prohibited unless approved by the Djarindjin CEO.
- Smoking is not permitted at any time inside the Roadhouse Units. An additional \$200 cleaning fee will be charged and guest will be dismissed and no refund provided. Use the ashtrays provided outside.
- Pets are not allowed at the Roadhouse, exceptions are permitted in special circumstances such as companion animals (seeing eye dogs etc) at the discretion of the Djarindjin CEO.
- For the enjoyment of all guests, noise restrictions apply after 9pm. Excessive noise is not tolerated
- The number of guests must not exceed the number stated on the booking confirmation notice or subsequently agreed in writing or email
- Lost or stolen keys will incur a \$50 fee. Attempts will be made to contact the guest who will be given the opportunity to return keys taken. Failure to do so will result in the fee being charged to their credit card.
- Room degradation (such as vomit, bodily waste) a \$200 cleaning fee will be charged, plus any professional floor cleaning charges at cost, plus a daily room tariff equal to the daily tariff that we would charge if the room was available to be let or any other rate that may be agreed to by the



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management, in accordance with business demand on the day, until the said room has been returned to its saleable condition

- The breach of any of the above conditions may result in immediate termination of rental and charges

### **Party Policy**

- Zero tolerance party policy unless as above approved by Djarindjin CEO.
- In the interest of quiet enjoyment and respect for all guests at the motel, a no party policy applies to all guests staying at the property.
- Guests are expected to be respectful of other guests at all times, and to be quiet between 9pm-7am.
- No group congregations in individual guest rooms is permitted or tolerated. Immediate eviction with no refund applies to any breaches of this policy.

### **Cooking & Fire**

- Cooking in guest rooms is strictly forbidden by Health Authorities
- A communal BBQ grill is provided for guest use at each unit block. Please be respectful of those in your unit complex when using these facilities.
- Fees for additional cleaning may apply should guest cook inside a guest room
- Due to Fire regulations, Management must be aware of number of guests in rooms
- NO CANDLES OR OPEN FLAMES PERMITTED.
- Any associated cost for dealing with unauthorised cooking or fires will be charged to the guest.

### **Djarindjin Community Pandemic Plan Protocols**

- No Guest is permitted to travel into Djarindjin Community unless they have been approved with appropriate Permit approvals by the Police and Community CEO.
- Guests will not be permitted to stay at the Djarindjin Roadhouse without proof of vaccination. Guests are to be triple vaccinated.
- Djarindjin Community Protocols do not apply to Guests who are working outside of the Djarindjin Community.

Nathan McIvor  
Chief Executive Officer  
Djarindjin Aboriginal Corporation



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ADDENDUM:

### **Liability**

- Contractors may use the Roadhouse parking lot as a laydown area for overnight parking of their fuel pods etc but must be mindful of other users of the complex.
- Contractors use the Roadhouse parking lot at their own risk and Djarindjin Aboriginal Corporation is not liable for any loss or theft of their goods.
- Contractors may not use the Roadhouse parking lot for their heavy machinery, the Roadhouse Manager has discretion if this is required. However, other roadhouse guests must be considered prior to this approval being given.